



GENERAL CONDITION FOR WEB BOOKING MOBILE LOCKER – STORE & ENJOY (ML)

1. The reservation is only considered complete after we have received full payment and you have received a confirmation email with the details of your reservation.
2. A reservation through our online infrastructure entitles you to a locker of the chosen size. After checkout, a locker cannot be exchanged for another size/feature combination.
3. Sales can be refunded on a case-by-case basis by contacting us and providing details of the reservation and the reason for cancellation.
4. Refunds requested after 14 days of the order date will be considered non-refundable by default.
5. Refunds of a reservation must be requested before 14 days prior to the event, counted from midnight in the respective time zone of the event for which the cancellation was requested. Refunds requested after this deadline will be considered invalid.
6. Requested refunds will always be considered partial refunds. Administrative fees have been paid to initiate your reservation and handle payment. These costs will be considered the end user's charge and will therefore be subtracted from the refund amount.
7. The use of the locker during the reserved time is at the discretion of the user. There will be no refund for unused reservation days.
8. We reserve the right to deny cancellation if the refund request does not meet the prerequisites set out above.

STORE & ENJOY, SL
Carrer Muntaner 479, 1º1º.
Barcelona
info@mobilelocker.es